

## Our July issue of *Connections* is now available online!

AmeriHealth Caritas Pennsylvania and AmeriHealth Caritas Northeast are pleased to announce the availability of the latest issue of our provider newsletter, *Connections*! We hope your practice finds this issue educational and helpful.

We welcome any comments or suggestions you may have. Send them to us at:

AmeriHealth Caritas Pennsylvania and AmeriHealth Caritas Northeast:  
[provider.communications@amerihealthcaritaspa.com](mailto:provider.communications@amerihealthcaritaspa.com)

This edition covers topics such as:

- Our appreciation for your efforts during the COVID-19 pandemic, and a list of resources available to you.
- Claims and billing updates.
- Timeliness in responding to information requests for prior authorization and/or appeals.
- Pharmacy updates.
- Smoking cessation — how to help your patients.
- Provider Satisfaction Survey results 2019.
- Translation services.
- Quality Improvement program successes and goals.

You can access the newsletter at:

**AmeriHealth Caritas Pennsylvania: [www.amerihealthcaritaspa.com](http://www.amerihealthcaritaspa.com) > Providers > Resources > Communications > Provider newsletters.**

**AmeriHealth Caritas Northeast: [www.amerihealthcaritasnortheast.com](http://www.amerihealthcaritasnortheast.com) > Providers > Resources > Communications > Provider newsletters.**